Mosaic Finish Support Technician

The Finish Support Technician is a new role for Hire at Mosaic Cycles that reports to the Lead Painter and ultimately to Managing Partner Aaron Barcheck. The position aims to support the lead painter and finish shop by increasing production and productivity in fulfilling the yearly forecast for Mosaic finish work and Spectrum direct consumer paint work. It is a full time position that needs to be filled by the end of Q1 2024. The role responsibilities are outlined below.

Process

* + Serve as contact liaison for communication between paint/finish department and sales/marketing/production departments.
  + work in support of production model to execute delivery schedule based on forecasted numbers for mosaic and spap work
  + Initial contact for SPAP work: answer phone/email, qualify & sell paint jobs (small builders, bike shops, industry work, mosaic refinish work) based on strategic needs/ budgeting.
  + Work with vendors and ordering to keep paint shop supply (paint/tape/media/ect.) at controlled inventory levels
  + Maintain shop equipment in good working order (paint guns, media blasters, plotter, etc.)
  + Keep shop organized and maintain cleanliness standards

Painting

* + In support of lead painter, assist finish shop in executing production model for efficient workflow and timely delivery of projects into and out of the finish shop, finishing frames where needed.
  + Execute prep work for painted frames: media blasting, logo printing/weeding/application, etching, making frames ready for painter to take over.
  + Assist in parts of painting process, sanding.
  + Raw titanium etched and brushed finishing.

Final Check and delivery

* + Perform the final check certifying that all work has been done correctly and up to created company standards.
  + Cut and spot buff nibs and scratches up to quality standards
  + assembly of frames where needed: headset press, bolts, misc. bits.
  + packing and shipping where needed

General shop help

* + Ultimately everyone at Mosaic is responsible for making our final product live up to the quality standards, expected turnaround times and great customer experience that we set out for ourselves. This requires each tiem member to help where needed.

Skills required

* Team oriented attitude and participation
* Organization, cleanliness, and high attention to detail and problem-solving
* Adobe Illustrator, Gmail, Google Docs, Google sheets, Excel, QuickBooks online

Compensation

* 45-55k starting Salary, plus finish dept shared bonus structure (TBD)
* 50% company health insurance benefit contribution (available after 30 days of employment)
* 2 weeks paid personal time accrued through hours worked, paid sick leave accrued based on Colorado state law
* Mosaic employee frame pricing and industry component access after six months of service